

New Coronavirus-related Pneumonia

February 17 Ministry of the Environment

1. About the new coronavirus

An outbreak of pneumonia associated with a new type of coronavirus (COVID-19) have been reported in Wuhan City, Hubei Province, China. When sickened, symptoms include fever and respiratory symptoms such as coughing, and the elderly and those with underlying diseases may experience more severe symptoms.

2. About countermeasures

Frequently wash your hands with running water and soap. Thoroughly wash your hands, especially after going out or coughing, and before touching your mouth, nose or eyes.

When coughing, follow proper etiquette by covering your mouth and nose with a tissue, and wear a surgical mask and avoid places where many people gather to avoid infecting those around you.

3. If you have symptoms such as fever, please consult a medical institution

- Cold symptoms or fever of 37.5 °C or more for 4 days *
※Elderly people or those with basic illness, if the above condition lasts for about 2 days
- Strong malaise or shortness of breath

Please call the medical institution before consultation.

Here you can find medical institutions
that can be consulted in foreign languages →



Call this number if you need help.



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From Overseas +81-50-3816-2787

24hrs/365days Call us when you need a support in English.

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