

Information about Universal Design in Shinjuku Gyoen

Admission Fees

Persons with disabilities and one assistant each are entitled to receive the exemption for admission by presenting one of the following certificates issued in Japan: "Physical disability certificate", "Intellectual disability certificate" or "Mental disability certificate". (Show your certificate or the screen of the Mirairo ID app*)



※Register information such as your physical disability certificate in this app, and show the screen so you can enter the garden.

Mirairo ID App Website

Parking Lot Priority Spaces

There are priority parking spaces (5 standard size spaces) where visitors can easily get on and off vehicles. Please show your physical disability certificate to park for free.



Services

Please feel free to inquire at receptions for the services below.

Free Wheelchair Rentals

Manual wheelchairs are available to rent for free of charge at the Shinjuku Gate, Okido Gate, Sendagaya Gate ticket offices and service center.



※The number of wheelchairs is limited.

※Reservations cannot be accepted.

Seat size

Large	Width=45 × Depth=40 (cm)
Small	Width=40 × Depth=40 (cm)

Coin Lockers

There are coin lockers at each gate of the garden.

Writing boards are available.

Writing boards or notebooks are placed at all ticket offices, as well as the parking lot, service center, and information center (earmark displayed).



Sanitary Care Bed

Sanitary care beds are installed in the Kyu-Goryo-Tei (Taiwan Pavilion) restrooms and the restrooms next to Restaurant Yurinoki.



The Use of Wheelchairs and about Assistance Dogs

All gardens (including lawns) and facilities are wheelchair accessible, and can be used while accompanied by assistance dogs (guide dogs, service dogs, hearing dogs) for people with disabilities.

However, when you visit the following facilities in a wheelchair, you will need assistance.

◆Facilities which visitors need assistance to access in wheelchairs.

- Okido Rest House (stairs only)
- Inside the greenhouse and the paved passage in front of the greenhouse (steep slope)
- Kyu-Gokyu-Sho (Old Imperial Rest House) (there is a step at the entrance)
- Taiwan Pavilion (narrow ramp)

※Staff can prepare a wheelchair ramp for visitors to enter the Kyu-Gokyu-Sho (Old Imperial Rest House). Please ask staff for assistance.

※You can see the state of paths in the garden on the universal design map.



Smart Town Walker Service (Garden Guide)

The app "Avatar Guide" can guide you through highlights and universal designs of Shinjuku Gyoen (Japanese/English).

◆How to use it

1. Download and install "Smart Town Walker" from the App Store on your smartphone or other mobile device.
2. Bring your device to the Shinjuku Gyoen Service Center and scan the QR code for the location information.

※This service is only provided on the App Store at present.

A PC version that can be used on any device is currently under development.

※Customers are charged for the communication fees.



Screen design is subject to change.

Not Available

History of Shinjuku Gyoen

The present site of Shinjuku Gyoen was originally one part of Edo residence of the Lord Naito, the vassal of Ieyasu Tokugawa. In the Meiji era, it became an agricultural experiment station, and then in 1906 it was made into an imperial garden. After the war in 1949, it was opened to the public as a national garden. The garden contains three styles, Landscape Garden, Formal Garden, and Japanese Traditional Garden, and is considered to be one of the most important modern western style gardens in the Meiji era. You can also visit Tamamo Pond, which retains the remnants of the feudal lord's estate from the Edo period, as well as the Mother and Child Woods, where you can enjoy the rich ecosystem of Japan's woodlands near villages.



"Fukuba Strawberry", the first strawberry developed in Japan, was grown here in Shinjuku Gyoen.

For other matters concerning the use of facilities or admission, please visit the Shinjuku Gyoen website, or inquire at one of the information counters inside the garden.



Facility Use & Admission



Universal Design in Shinjuku Gyoen

[Contact]

Shinjuku Gyoen Service Center
11 Naito-machi, Shinjuku-ku,
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TEL. 03 (3350) 0151

(Telephone Reception Hours: Same as garden opening hours)

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